

## Frequently Asked Questions:

How far in advance can I reserve an Experience Pass?

Experience Passes can be reserved up to six weeks in advance.

Do I need to cancel my reservation if I can't attend?

No. There is no need to contact WCPL or the attraction if you are unable to use your pass.

Will a missed reservation affect my ability to reserve another pass?

Yes. Unused reservations still count as a pass usage. This may limit how soon you can reserve another Experience Pass for the same attraction.

How many times can I use an Experience Pass?

Experience Passes may be used once per reservation. Yearly usage limits vary by attraction, and specific limits will be displayed during the reservation process in Museum Key.

How many upcoming reservations can I have for a specific destination?

Patrons may place one reservation per specific destination every six weeks.

How many total upcoming reservations can I have?

Patrons may have up to six upcoming reservations at one time.

How many reservations can I place in a single day?

Patrons may place up to three reservations per day.

How many reservations can I place for a specific date?

Patrons may place up to three reservations for the same date.

Can I change my reservation after it has been made?

Yes. To modify an Experience Pass reservation, patrons must contact WCPL. Changes can be made by email ([refdesk@warsawlibrary.org](mailto:refdesk@warsawlibrary.org)), phone (574.267.6011 x4), or in person at the Adult Services desk.